

City of Blossom Water Billing and Cutoff Policy

1. Monthly bills will be sent out on or about the 1st of every month. If you do not receive a bill by the 5th of the month, it is your responsibility to contact our office and advise us of such and inquire about your payment due. If you have enrolled in e-billing, your bill will be accessible on our website by the first of the month.
2. Payment is due by the 10th of every month. Forms of payment accepted in person are cash, check, money order, or credit card, or you may pay online through a link on the city's website, blossomtexas.gov where you may also enroll in e-billing. We encourage you to use the drop box during business hours if you do not need a receipt or change. A past due notice with an added \$10.00 late fee will be mailed to any customer whose payment is not received prior to the first business day following the 10th. Any payments made after opening of business on that day will be considered late. A subsequent late notice reflecting the new balance after adding the late fee will be mailed, advising of service termination if the bill remains unpaid after the 20th of the month.
3. If your service is terminated for non-payment, you will be assessed a \$25.00 reconnect fee in addition to the outstanding balance, plus a deposit upgrade to \$100, if applicable, in order to reestablish service. Due to the availability of a drop box and the online payment option, no extra time is allowed for payment in the event the 10th or 20th falls on a weekend or holiday. *No exceptions will be made.* Please have your payment ready when you use the drive through. We respectfully request that you extinguish your cigarettes and avoid using your cell phone during transactions at the drive through window as a courtesy to our employees. For any other business, please come inside.
4. Any service reconnections after 4:30 PM or outside business hours will require a \$25.00 service charge in addition to the charges mentioned in previous paragraphs.
5. By signing the accompanying Service Agreement when you apply for water service, you agree to comply with the above terms.

Additional information:

Water rates are \$15.20 each month for the first 1,000 gallons of water used and \$7.08 for every thousand gallons thereafter. Sewer rates are \$20.90 per month.

Residential trash pickup is \$14.60 per month plus tax for one 95-gallon polycart. Please inquire about the cost for any additional trash services, including dumpsters or additional polycarts, if you have a need for these services.

Remember, a phone call to City Hall is the first step in resolving any issues you may have with any and all city services.