## CITY OF BLOSSOM

P.O. Box 297 -1240 W. Front St. Blossom, Texas 75416 Phone 903-982-5900 – Fax 903-982-6599 Email: <u>cityofblossom@blossomtel.com</u> Website: www.cityofblossom.tx.citygovt.org

Council Members
Elizabeth May
Debra Burge

Mayor Jeff Stover Mayor Pro Tem Bradley Sessums **Council Members** 

**Charlotte Burge** 

## City of Blossom Water Billing and Cutoff Policy

- 1. Monthly bills will be sent out on or about the 1<sup>st</sup> of every month. If you do not receive a bill by the 5th of the month, it is your responsibility to contact our office and advise us of such.
- 2. Payment is due by the 10<sup>th</sup> of every month. A past due notice with an added \$10.00 late fee will be mailed to any customer whose payment is not received prior to the first business day following the 10<sup>th</sup>. Any payments made after opening of business on that day will be considered late. A late notice will advise of service termination for customers whose bills remain unpaid after the 20<sup>th</sup> of the month.
- 3. Forms of payment accepted are cash, check, money order, or online payment at the website listed at the top of this page.
- 4. If your service is terminated for non-payment, you will be assessed a \$25.00 reconnect fee in addition to the outstanding balance and a deposit upgrade to \$100, if applicable, in order to reestablish service. Due to the availability of a drop box and the online payment option, no extra time is allowed in the event the 10<sup>th</sup> or 20<sup>th</sup> falls on a weekend or holiday. *No exceptions will be made.* Please have your payment ready when you use the drive through. For any other business, please come inside. (We respectfully request that you extinguish your cigarettes and avoid using your cell phone during transactions at the drive through window as a courtesy to our employees.)
- 5. Any service reconnections after 4:30 PM or outside business hours will require a \$25.00 service charge in addition to the charges mentioned in previous paragraphs.
- 6. By signing the Service Agreement when you apply for water service, you agree to comply with the above terms.